

BOCHK *Private Wealth* Bespoke Services Terms and Conditions

- The Service period is from 3 March 2025 and 2 March 2026 (both dates inclusive).
- BOCHK *Private Wealth* privileged offers, services, and products (“Offer”) are provided to you by third party service provider, Aspire Lifestyles and its group companies and their business partners.
- BOCHK *Private Wealth* Bespoke Services is provided to *Private Wealth* customers and his/her authorised person (spouse or child aged 18 or above), and *Private Wealth* customers are required to register his/her authorised person with Aspire Lifestyles in advance. Once registered, the authorised person cannot be changed.
- BOCHK *Private Wealth* customers are required to enter into agreement directly with Aspire Lifestyles, under which Aspire Lifestyles and its group companies and their business partners will provide Bespoke Services to BOCHK *Private Wealth* customers directly. BOCHK is not a party to such agreement and is not responsible for providing the service. The privileged offers, services and products provided by Aspire Lifestyles and its group companies and their business partners are subject to the terms and conditions specified by them. BOCHK *Private Wealth* customers must read carefully and accept the specified terms and conditions before obtaining or using the privileged offers, services or products. BOCHK is not responsible for the quality of the service or for the failure or delay in providing the service. BOCHK *Private Wealth* customers are required to make and resolve any complaint or dispute directly with the relevant service providers.
- The Service would be handled by Aspire Lifestyles and Aspire Lifestyles would make reservation from the Service Provider on your behalf. Aspire Lifestyles will provide booking service to you in accordance with their terms and conditions.
- The Offer shall terminate immediately upon closure of the Service Provider or its business shutdown.
- The Service is subject to these terms and conditions, BOCHK *Private Wealth* Terms and Conditions, Aspire Lifestyles’ Terms and Conditions and the Service Provider’s Terms and Conditions. BOCHK, Aspire Lifestyles and the Service Provider reserve the rights to change or cancel the Offer or amend the respective terms and conditions without prior notice. Please check the relevant website for the latest details, availability and terms and conditions.
- If BOCHK, Aspire Lifestyles and the Service Provider believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the Service.
- In case of disputes arising out of this promotion, BOCHK, Aspire Lifestyles and the Service Provider’s decision shall be final and conclusive.
- These terms and conditions of the Offer are governed and interpreted by Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the Chinese version shall prevail.